

FIG. 2A

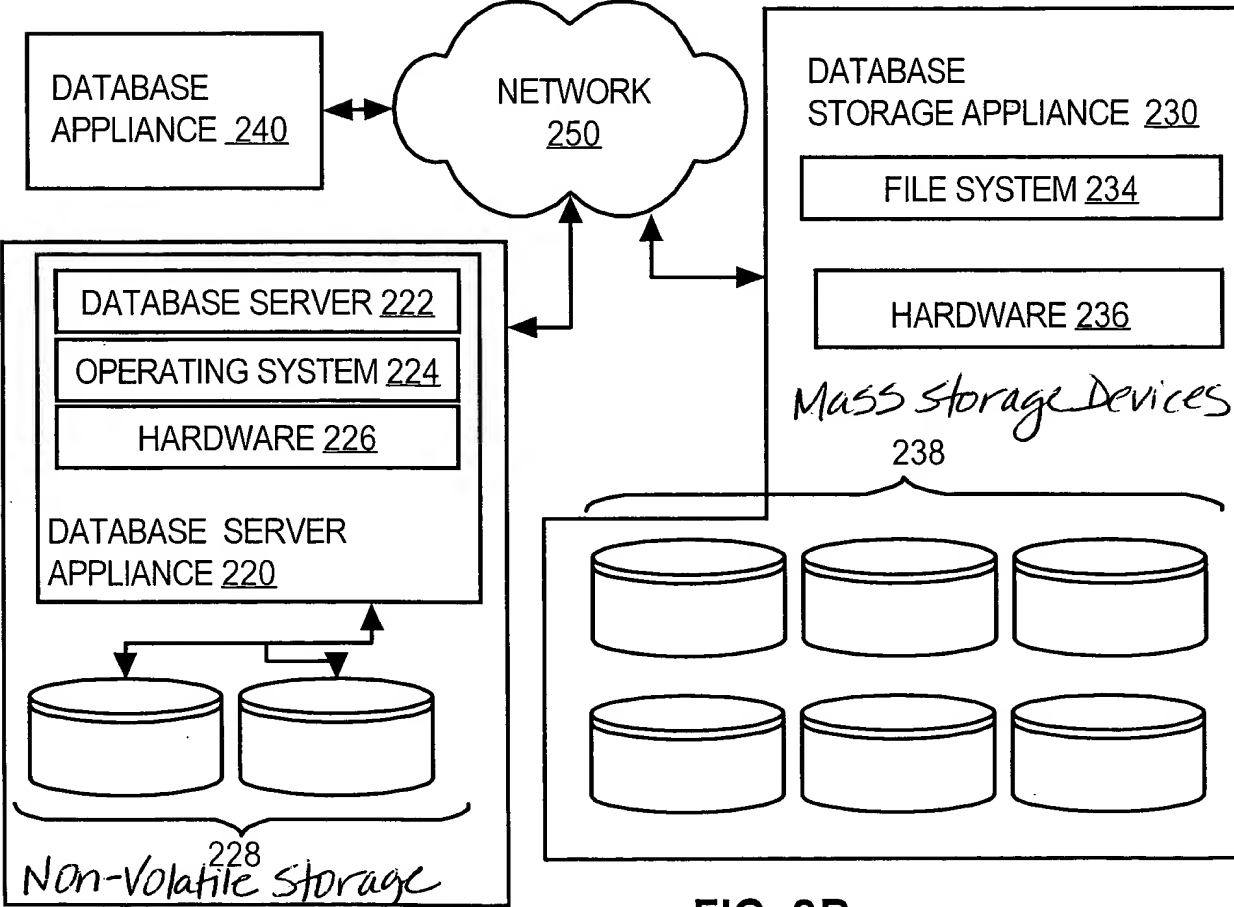
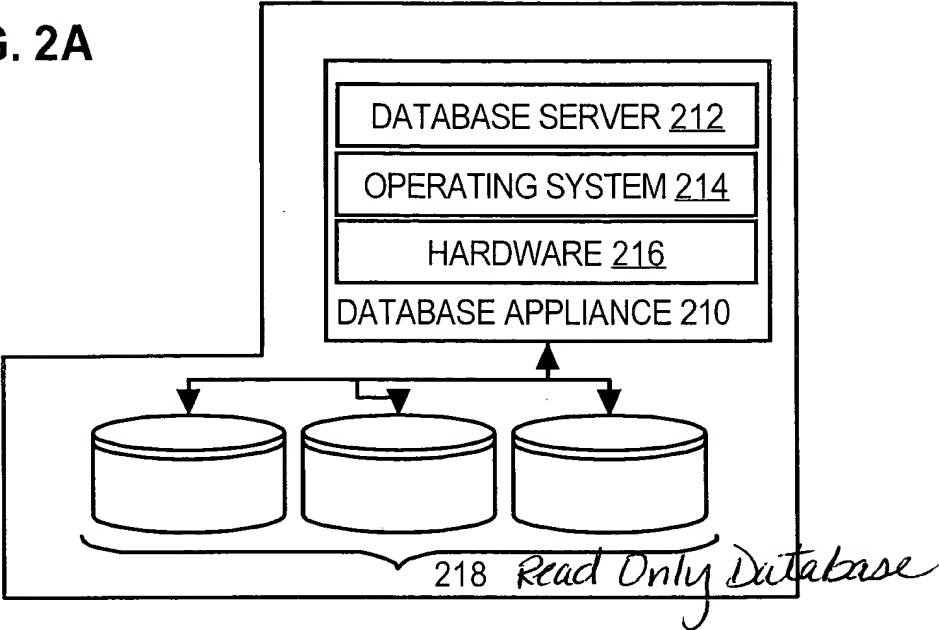


FIG. 2B

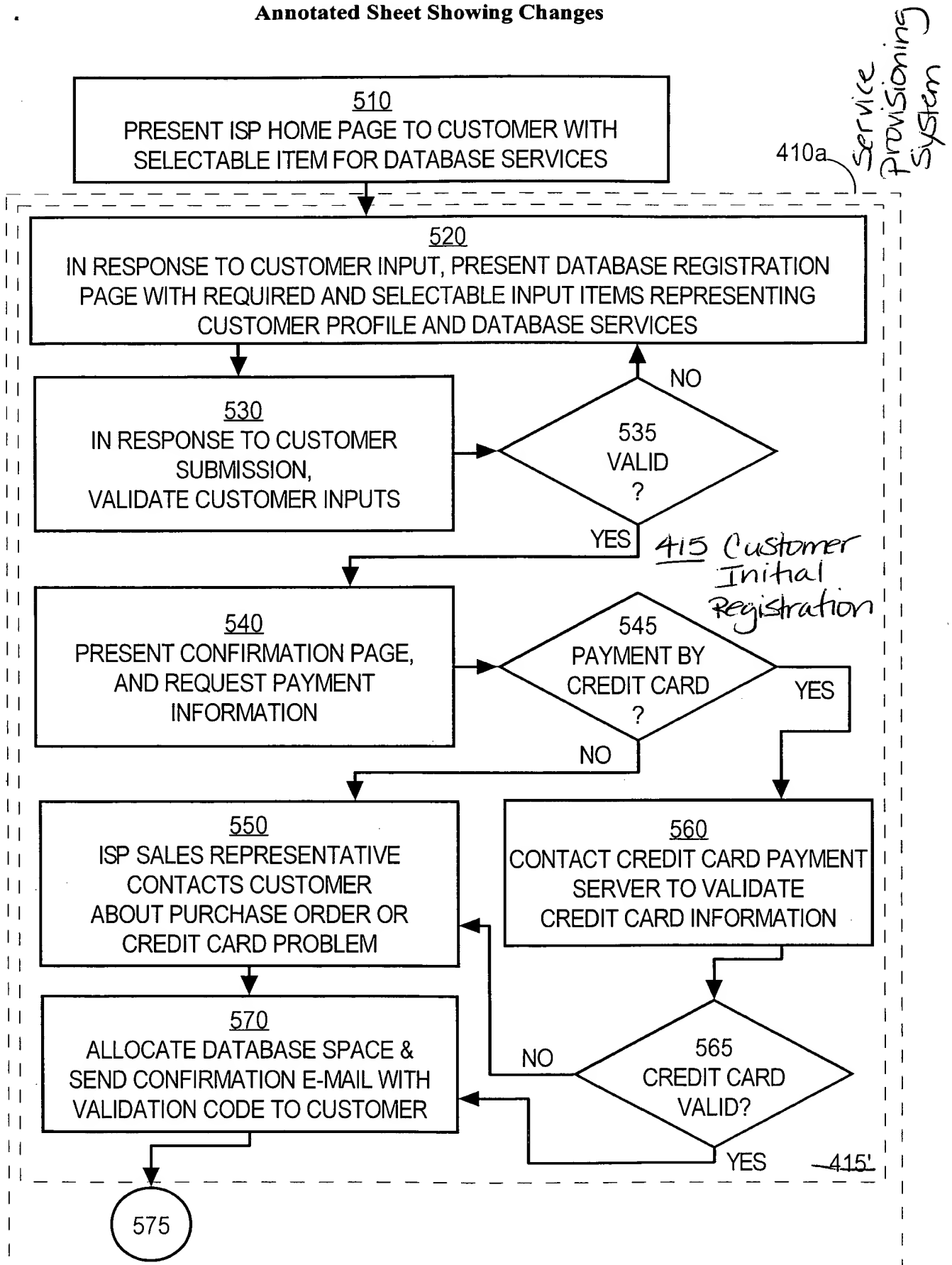


FIG. 5A

523 *List of Labels*

522 CUSTOMER PROFILE:

ASP/ISP LOGO 525

524 *Input Area*

- COMPANY NAME

- POSTAL ADDRESS

- CONTACT NAME

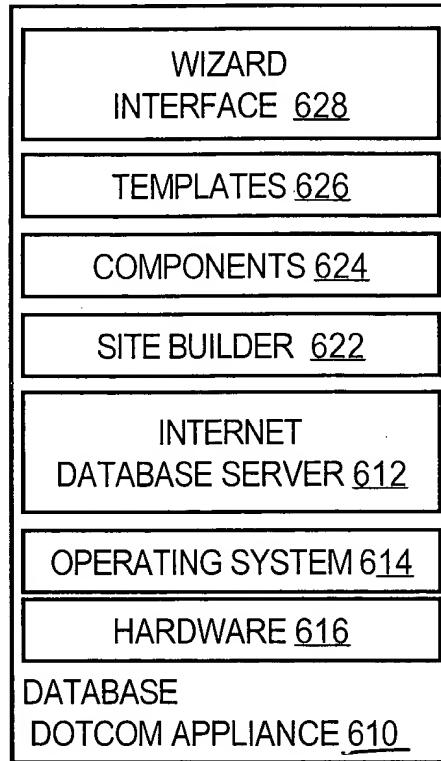
- TELEPHONE NUMBER

- E-MAIL ADDRESS

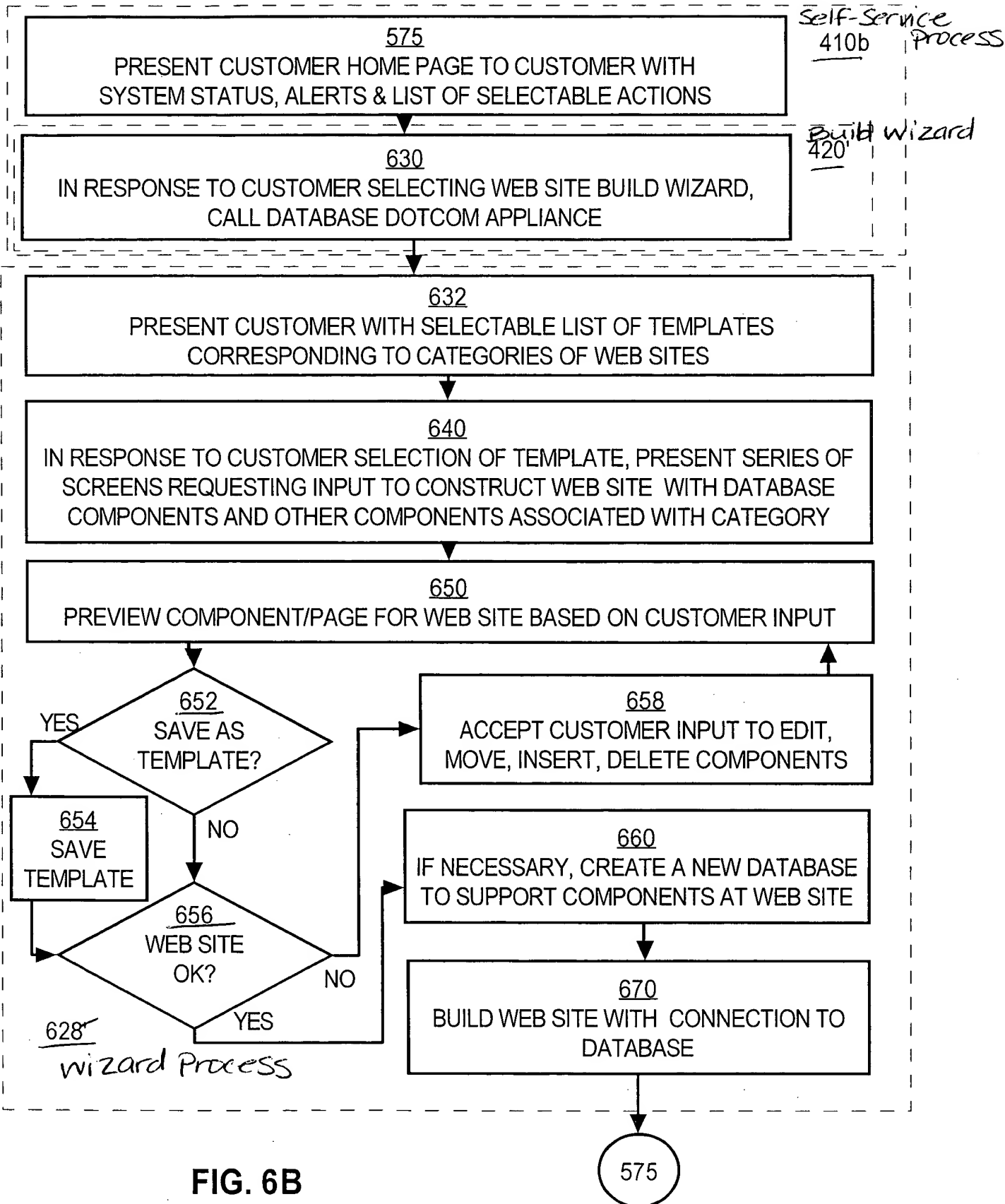
SUBMIT 521

FIG. 5B

FIG. 6A



Annotated Sheet Showing Changes



Annotated Sheet Showing Changes

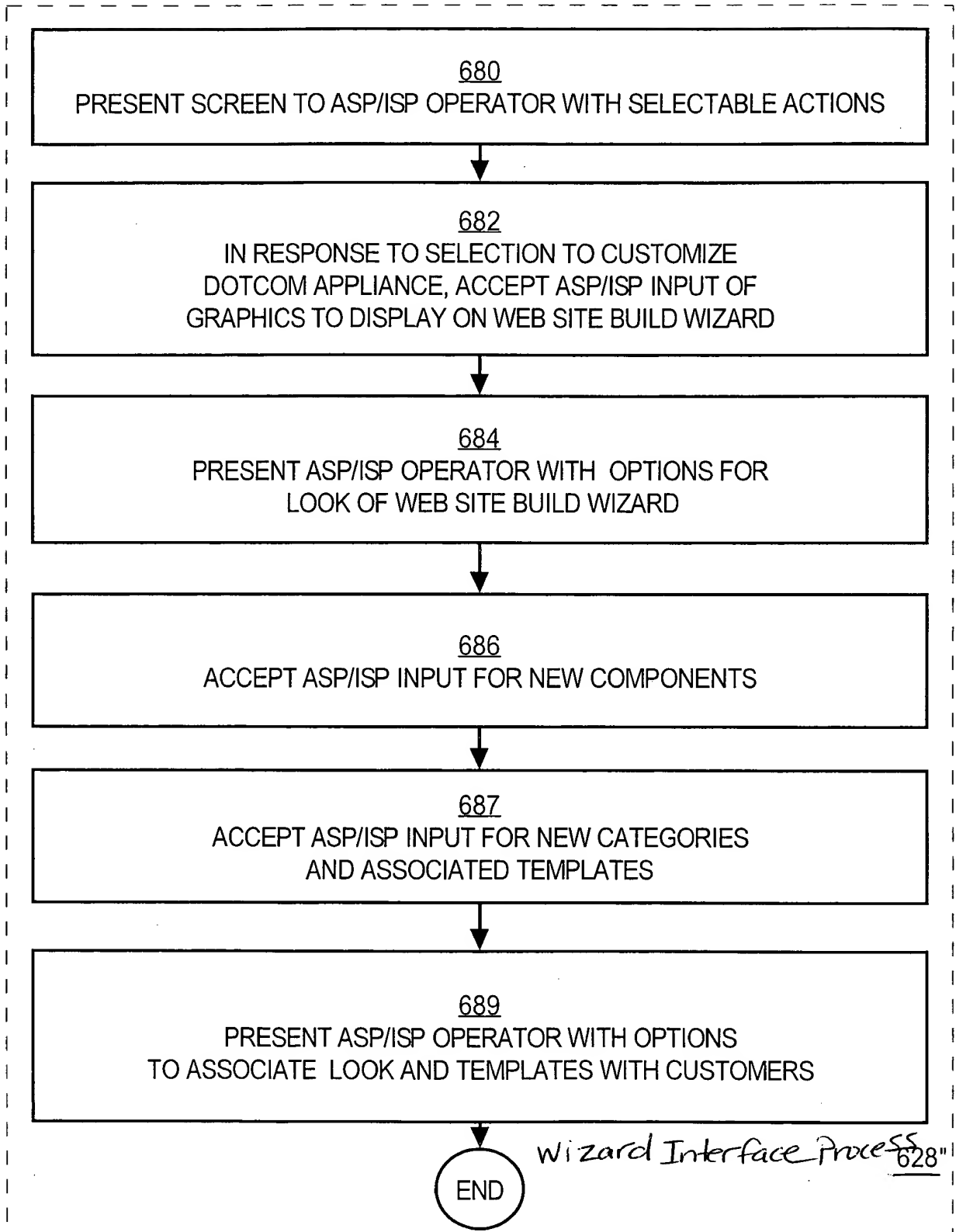


FIG. 6C

Annotated Sheet Showing Changes

Discussion Forum Component 698a

TextBox 698b

Input Box 698c

Push Button 698d

Clear Button 698e

Text Field 698f

Selection Box 698g

Label 692

NUMBER OF ITEMS TO BE DISPLAYED (ENTER A NUMBER GREATER THAN ZERO OR ENTER ALL TO VIEW ALL ITEMS)

Text Box 693

5

First Radio Button 694a

Second Radio Button 694b

Third Radio Button 694c

SORT BY CREATION DATE

SORT BY NUMBER OF THREADS

SORT BY LAST RESPONSE DATE

695a Label

695b Label

695c Label

OK

RESET

691

DISCUSSION FORUM COMPONENT CUSTOMIZATION FORM

690

DISCUSSION FORUM COMPONENT CUSTOMIZATION PAGE

FIG. 6D

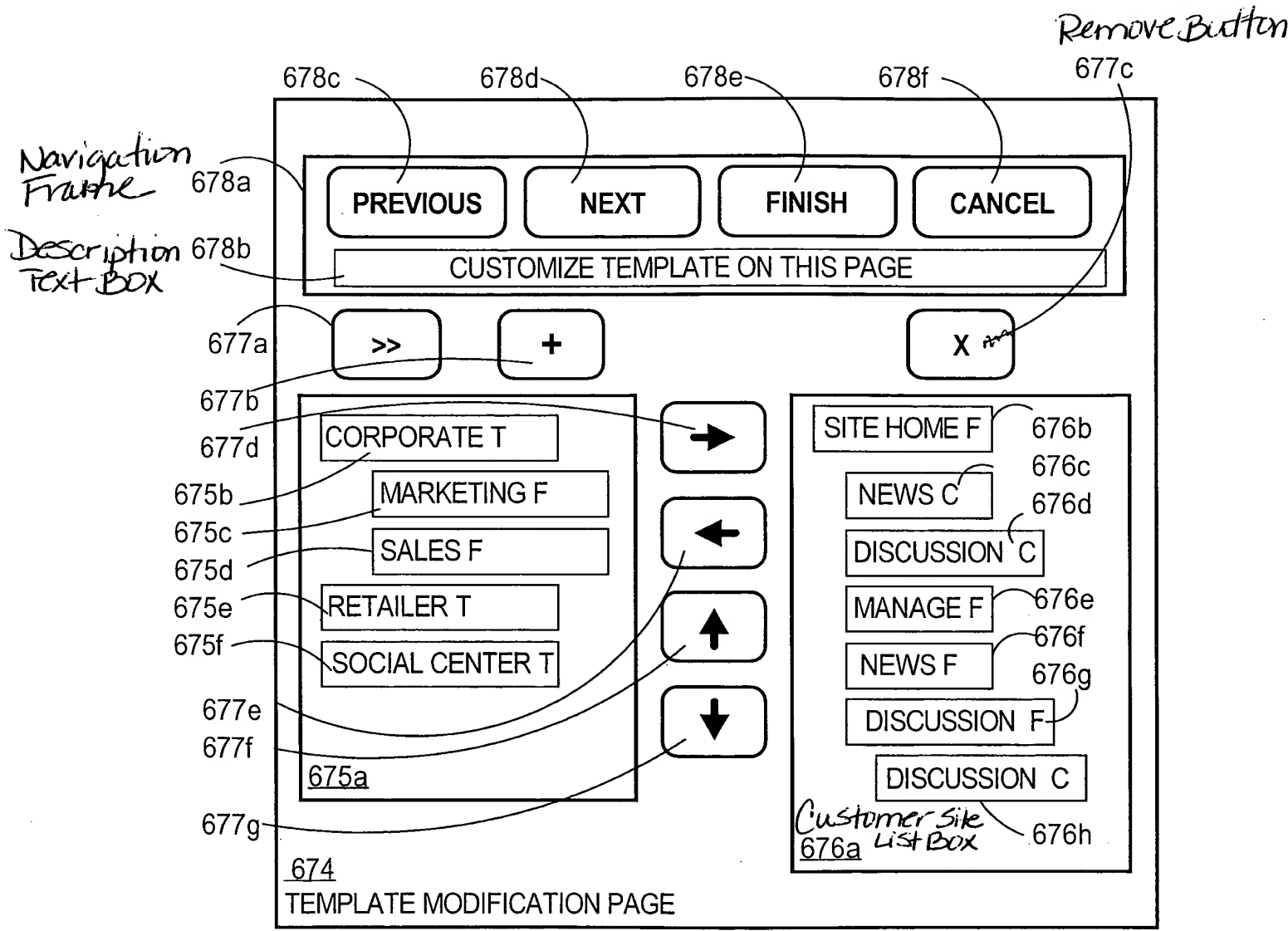


FIG. 6E

Annotated Sheet Showing Changes

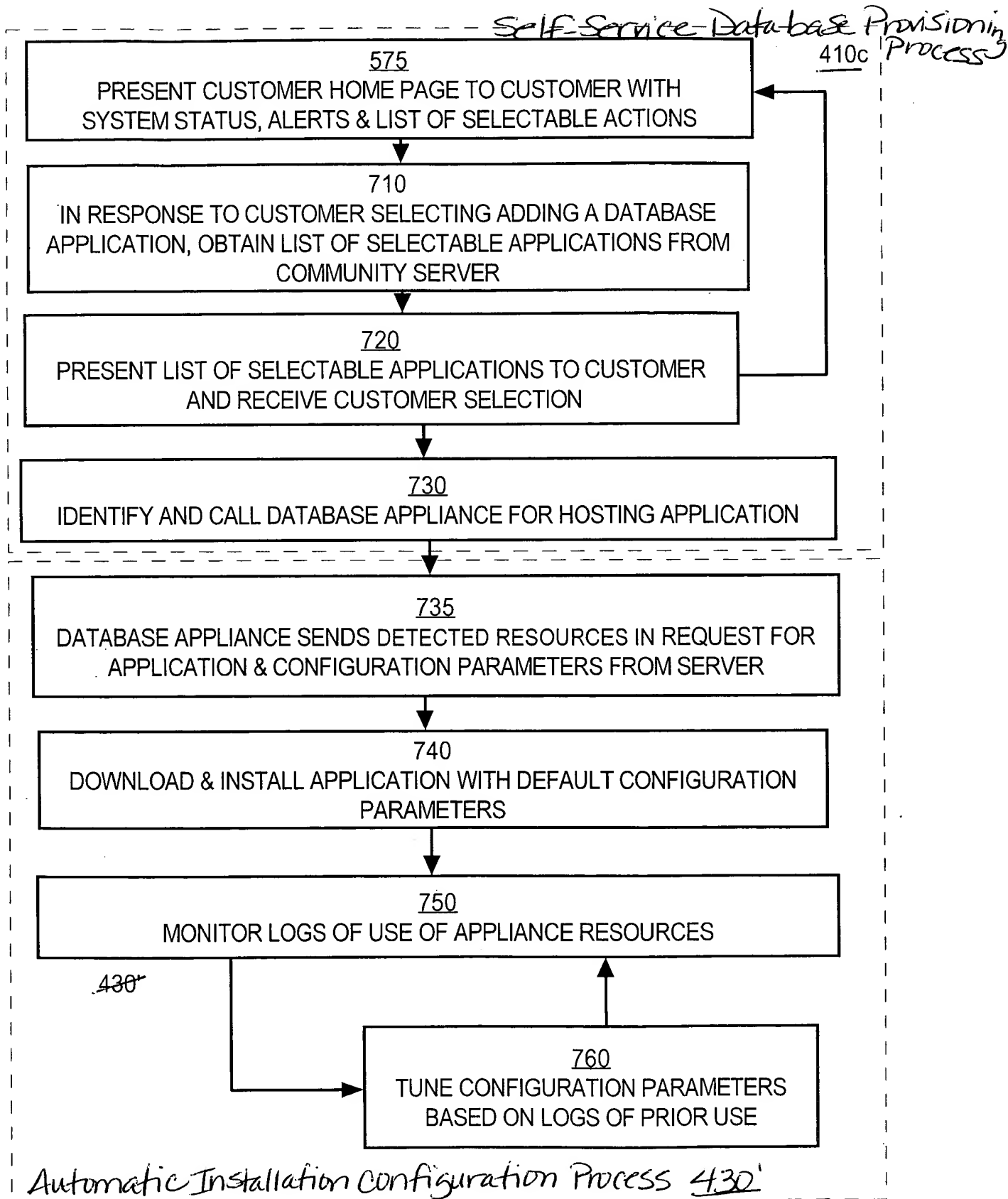


FIG. 7

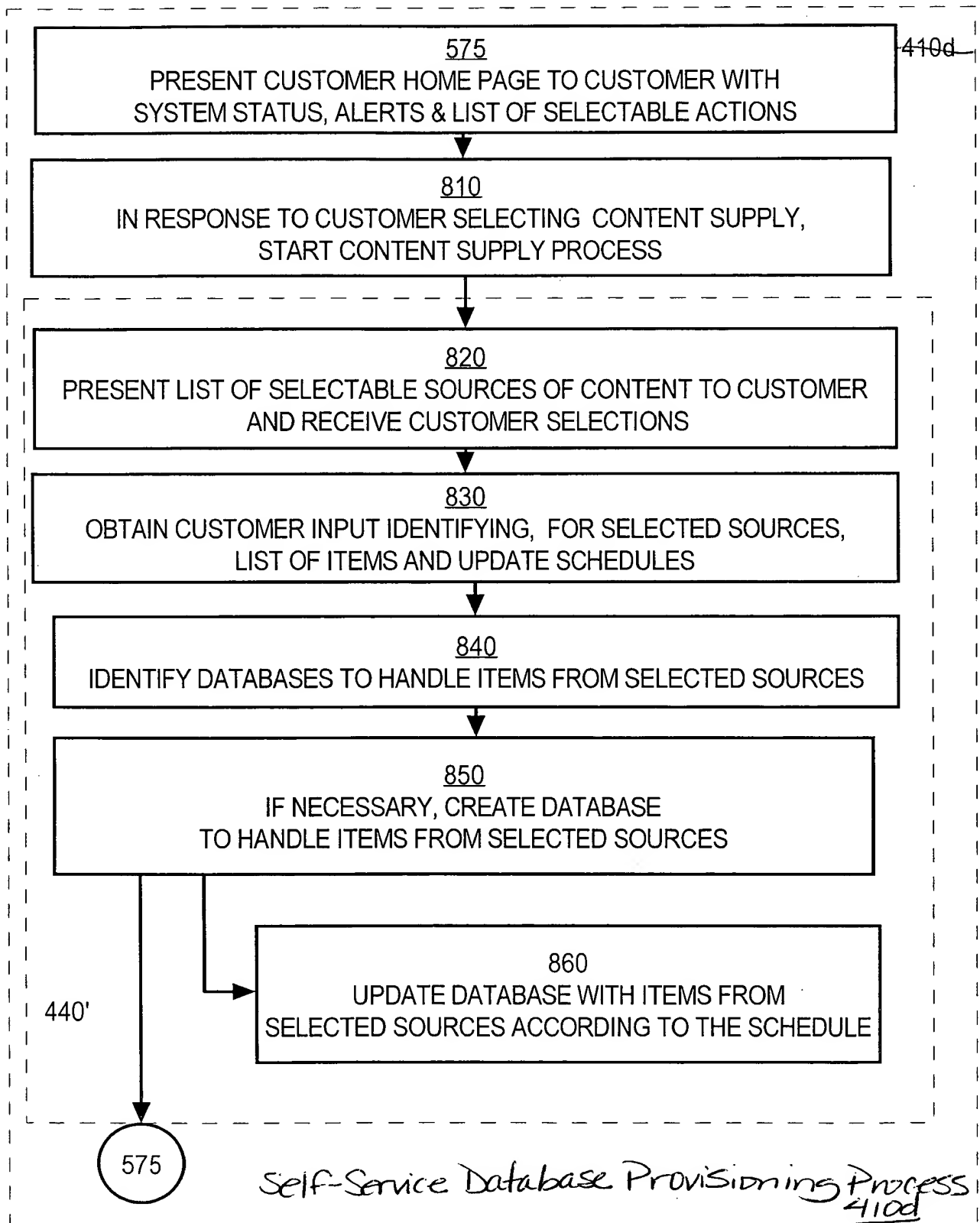


FIG. 8

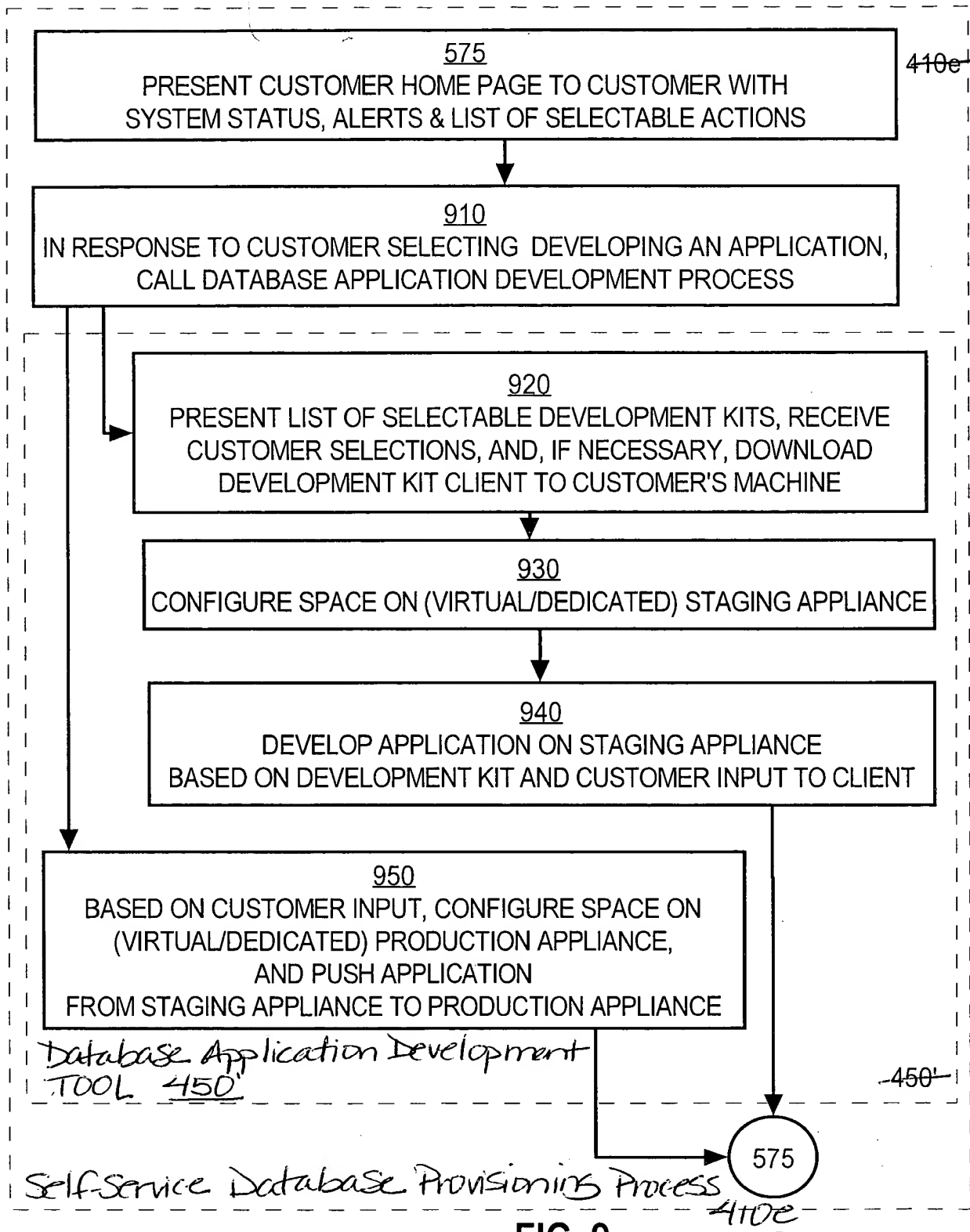


FIG. 9

Annotated Sheet Showing Changes

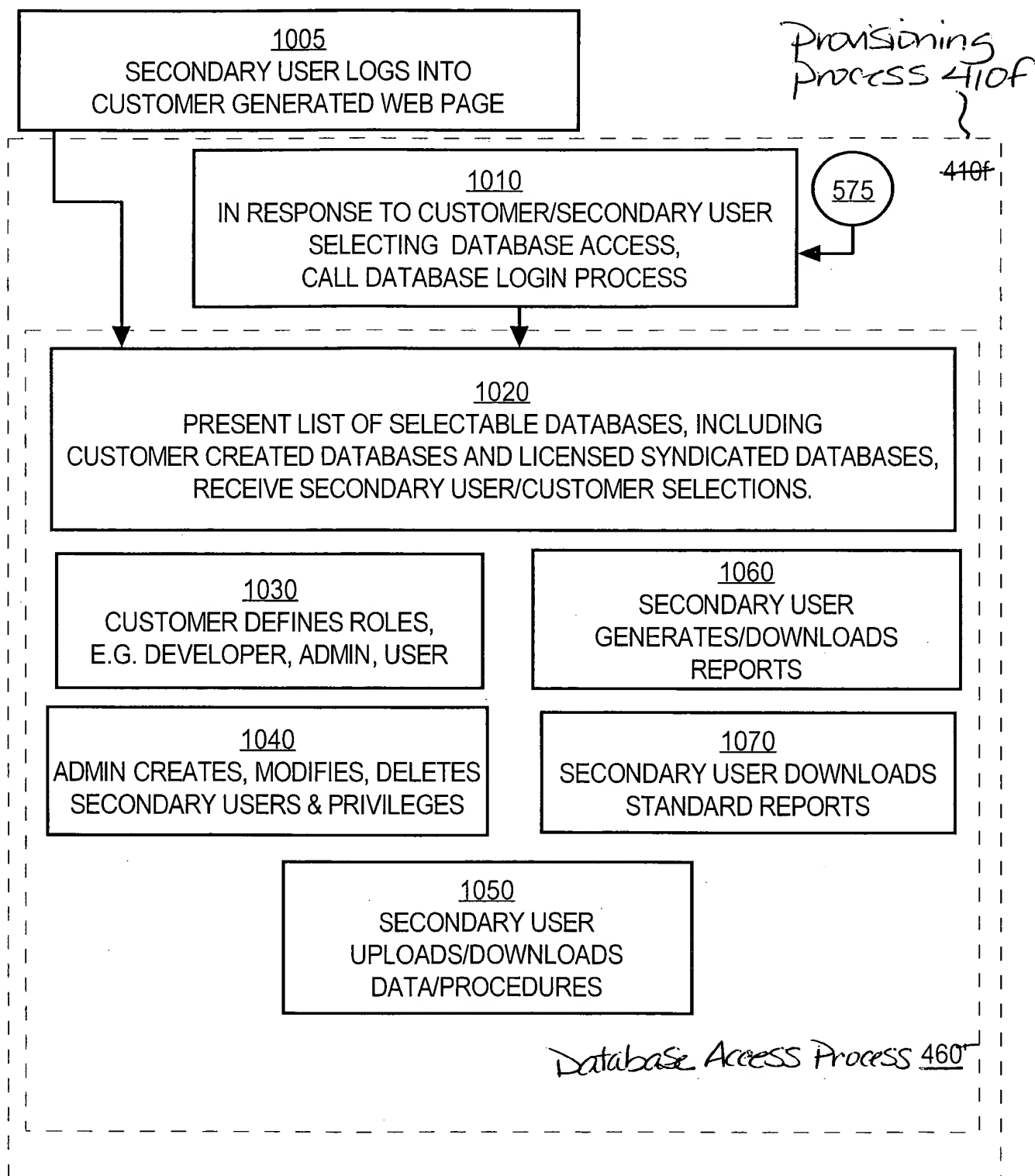


FIG. 10

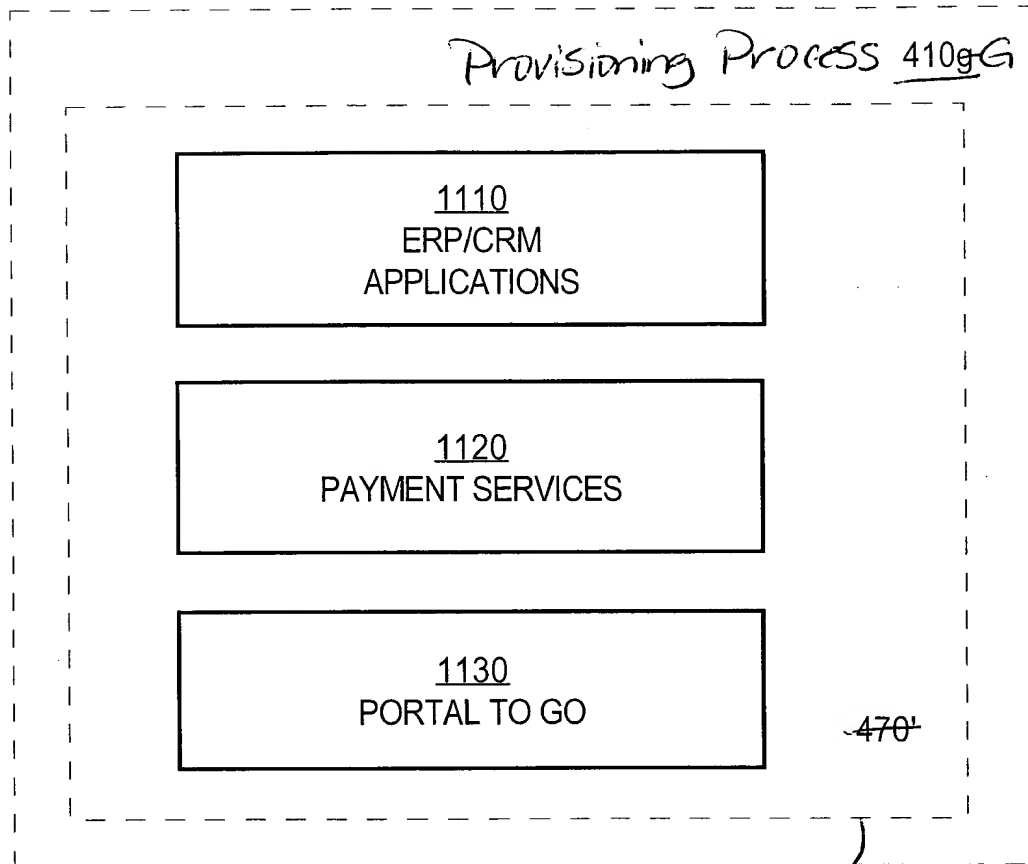


FIG. 11

External
Services
Process 470

Annotated Sheet Showing Changes

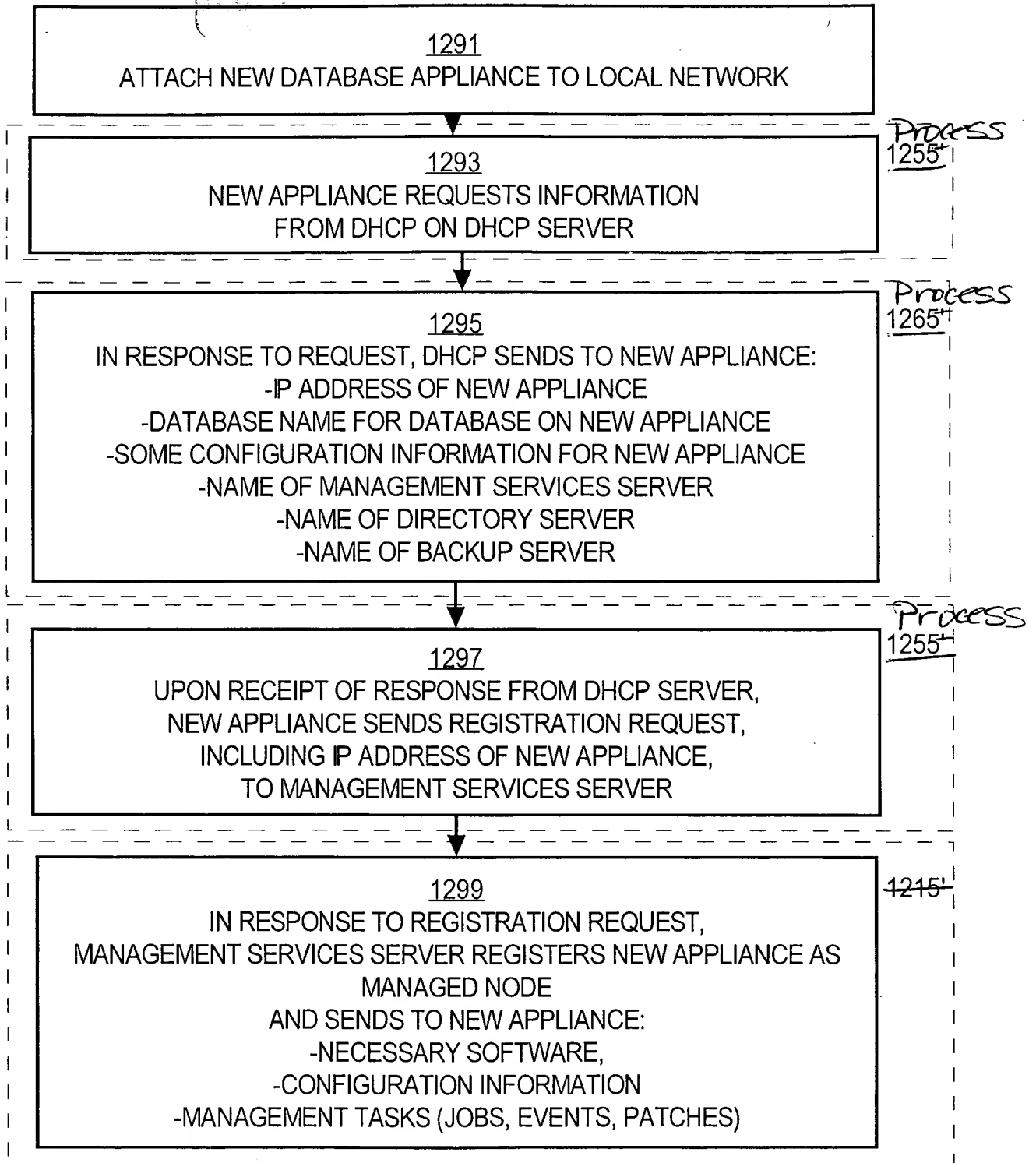


FIG. 12B

process
1215